Giving Feedback: CEDAR Model

C  Clarify the expected standard of performance

Useful phrase: “This is what I expect to see”

E  Explain observed performance or behaviour

Useful phrase: “This is what I actually see”

D  Discuss the situation to understand differences between expected and observed behaviour

Useful phrase: “Can you tell me more about...”

A  Agree plans for improvement

Useful phrase: “This is what we’ve agreed”

R  Review progress and amend plans if necessary

Useful phrase: “Let’s review”

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